

Grievance Procedure

If, at any point, you are dissatisfied with your treatment, please feel free to discuss your concerns directly with me. There will be no retaliation for communicating any complaints with me. Together, we can find a resolution or work toward meeting your needs more effectively. If at any time, you would like a referral to another therapist, I am happy to assist you. In the rare event that you have concerns that cannot be resolved through our direct communication, the matter may be referred to the respective licensing and/or Certification Boards, such as the Florida Department of Health for further review and resolution.

Online Reviews, (Google, etc)

Licensed therapists and mental health professionals must adhere to strict patient confidentiality and privacy standards under HIPAA (Health Insurance Portability and Accountability Act). I will not respond to Google reviews or other online reviews or engage in online communication and as I am not permitted to even disclose the existence of a therapeutic relationship. I will not breach confidentiality or speak about a client, their experiences, or conditions.

Please respond to me privately and we can work toward a resolution.